

# Key Support Components Fact Sheet



Mechanical Systems Services

- **Service Call Response 877-260-8002**

- Local Communication
- 24 / 7 local & toll free number
- ThermaServe Trained Employees
- Emergency Service Response
- Smart Phone Communications



- **Technical Publications**

- Broad range of OEM technical information covering equipment serviced
- Up-to-date Virtual OEM Documentation available on-line
- Manufacture's Service Bulletins
- In house development of comprehensive cross product reference solutions



- **Affiliates Support Network**

- On-Going Training (Courses, Periodicals)
- Technical Articles
- Technical Publications
- Phone Support
- E-mail networking support



- **ThermaServe On-line Service Support**

- Internet access - [www.thermaserve.com](http://www.thermaserve.com)
- Provides you with News & Industry Updates
- Allows you to enter service requests



- **Service Vans Equipped with Tools & Parts**

- Each van is equipped with proper tools
- Each van has frequently used parts available
  - Fuses
  - Relays
  - Contacts
  - Capacitors



- **Parts Stock / Parts Access**

- In-house Stock Inventory
- OEM Parts Availability
- Local Certified Motor Repairs



ThermaServe Mechanical Systems Services

[www.thermaserve.com](http://www.thermaserve.com)

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